



2008/07/08

Recommendation letter (Mr. Johnny Ho)

Mr. Johnny Ho worked as an intern for Osaka Gas from 6/2/2004 to 5/24/2004 and I was his supervisor. I wrote "Employer Evaluation Form" for Mr. Johnny Ho, and the "OVERALL RATING" for him was "Excellent", the best evaluation out of 5 ratings (Other ratings are "very good", "good", "average", and "unsatisfactory"). My ratings for his "quality of work", "ability to solve problems", "sense of responsibility", "relations with others", and "ability to communicate" were also very high.

He worked as a programmer and a researcher at the same time for my project in Osaka Gas. His project was about human behavior observation. His mission was to complete observational software to quantify and analyze human behaviors such as tasks, places, and postures. He completed the software "HOT (Human Observation Tool)" by himself. He has sufficient ability to code this complicated software for professional use. The concept of the software was worth to be a valid patent and it became a patent in Japan. The software was so good that it was introduced on a Japanese newspaper. I was 100% sure that he would succeed back in Canada or anywhere in the world because of his diligence and friendship. I know that he studied hard even in a commuter bus. I also know that he is a kind of person who does not make anyone uncomfortable.

His knowledge and skill about software coding were so great that he coded the software basically by himself. He understood my instructions very well, and I believe that his ability is strongly related with his independence. We had more than 5 interns, and he was the first intern ever who prepared his life in Japan by himself such as opening bank account, having cellular phone, and so on. I wish I could have more time to discuss about his project with him, but he completed his mission with his efforts and his own plans.

Before he leaves, he made a presentation about his research and his daily life in Japan. His presentation file was great, and so was his explanation in Japanese. In the question-and-answer session, he answered all the questions from the audience clearly by himself, and I did not have to help him at all. He made huge progress considering his first self-introduction presentation.

A handwritten signature in black ink, appearing to read "Haruhito Matsunami".

Haruhito MATSUNAMI, PhD

Osaka Gas Co.,Ltd

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Short biography of the author:

Born in Osaka, Japan, Dr. Haruhito Matsunami received a B.S. (1990) and a M.S. (1992) from Kobe University, both in environmental planning and architecture. In April 1992 he joined Fundamental Research Laboratories in the Osaka Gas Co.,Ltd. He participated in a Japanese national project "Human Sensory Measurement Application Technology (HSMAT)" funded by the Ministry of International Trade and Industry. After the project, he received a M.S. (2002) in ergonomics and environmental psychology from Cornell University. He did many observation projects on human behaviors and received Ph.D. (2006) in ergonomics from Wakayama University. The title of the doctor thesis was "Applications of observation methods in the process of development and evaluation of home appliances". Now he is an advisor of Kyushu University, an expert advisor of Lnet Co., Ltd., an advisory board member of an American company Giantant, a member of assessment committee "National Institute of Advanced Industrial Science and Technology".

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A handwritten signature in black ink, appearing to read "H. Matsunami".

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The Osaka Gas logo, consisting of a stylized blue flame icon followed by the Japanese characters "大阪ガス" in a bold, blue, sans-serif font.